



Hanna Duker

User Experience Designer

hanna.duker@gmail.com
(+27)83 442 3890
[linkedin.com/in/hanna-duker](https://www.linkedin.com/in/hanna-duker)
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UX PROJECTS

ComUnity Platform Development Toolkit

UX Design and UI Development | Team project while at Pondo

Mar.2023 -ongoing

Contributed to the UX Design of a Platform Development Toolkit aimed at developer users, by preparing personas, user journeys, IA maps, creating a design system and high fidelity screens. Made presentations to the client and development team.

JLW Studios Payment Funnel - Web App

UX Design and UI Development | Freelance project

Oct.2022 -Nov.2022

Designed and tested a solution for a payment funnel, aimed at elderly users, to help JLW Studios manage their client payments for their exercise class service. The outcome handed over to the client was high fidelity screens and a design system, to take forwards.

WORK EXPERIENCE

Pondo. User Experience Designer

Mar.2023-ongoing | Cape Town/remote. RSA

As part of a UX Design consultancy, I supported the design lead on the design of a Platform Development Toolkit, contributing to the user research, ideation and high fidelity design and prototyping process. I shadowed the lead in stakeholder meetings for Simvida, an enterprise software project.

R&L Architects. Project Architect

Sept.2021-Feb.2023 | Cape Town. RSA

Creating new design solutions, in collaboration with the client and product owner of a leading South African retail chain, to optimize the customer experience and to improve business and daily operations.

VPUU (NPC). Project Architect

Oct.2018-Sept.2021 | Cape Town. RSA

Designed and tested solutions for the urban waste crisis in informal settlements in Cape Town, South Africa, by creating container buildings as innovative Waste Recycling Centres. Observed community members using the building in order to identify pain points and improve the design, for future replication.

EDUCATION

[View further UX certifications on LinkedIn](#)

UX Immersion Course

May.2022-Dec.2022

Career Foundry

Into to UX Design

April.2022-May.2022

Career Foundry

Masters in Architecture (Professional)

Jan.2007-Dec.2012

University of Cape Town| RSA

BS. Social Work (Psychology Specialization)

Jan.2005-Dec.2007 (2 years)

University of Cape Town| RSA

Skills

Brief formulation
User research
Persona creation
User Journeys
Wireframing
Information architecture
Low to High Fidelity Design & Prototyping
Usability Testing
Sketching
Communication
Project management

Tools

Figma & FigJam	InVision
Adobe In Design	Microsoft suite
Adobe Photoshop	Autodesk Revit
Adobe Illustrator	Autodesk Autocad
Lucid	Google Sketchup